IPDC

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- ☑ **CHW Staff Training**
- ☑ **CHW Program Development**
- ☑ **Closing Gaps for Unmeet Social Needs**

Peer Support

MODULES

Addressing Community Needs

CHW Learning Network: Introduction
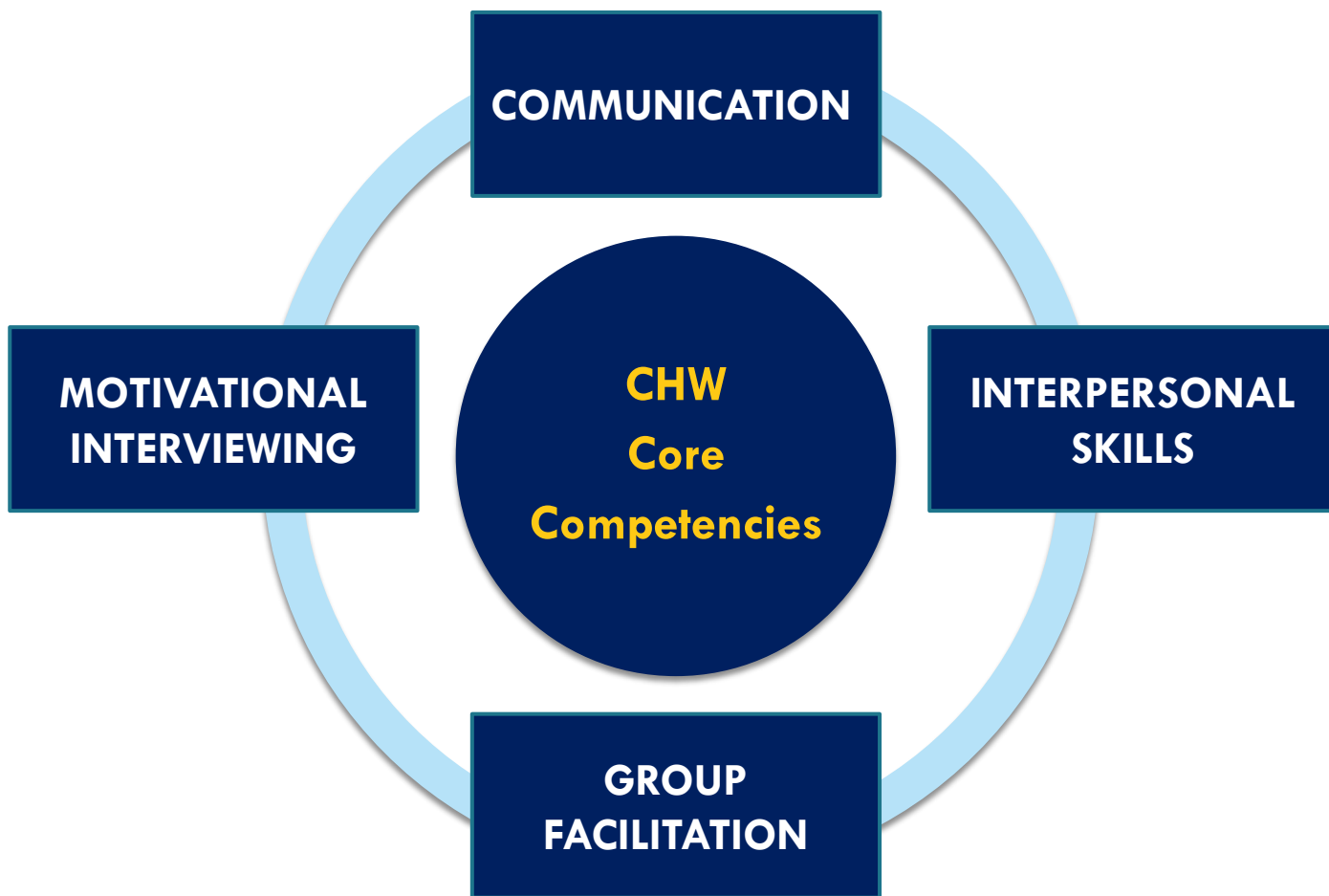
IPDC Learning Network

In Blackboard

- ☐ **CHW TRAINING,**
- ☐ **JOB MATCHING**
- ☐ **SKILLS BUILDING**
- ☐ **JOB PLACEMENT**

Community Health Worker Model

- **Community Outreach**
- **Support with Un-met Social Needs** (Social Determinants of Health SDoH)
- **Increased Patient Engagement**
- **Close Gaps in Disparities**
- **Improved Performance**
- **Reduced Health Care Costs**
- **Improved Health Outcomes**

CHW Core Competencies: Communication

- ❑ **Listening Skills**

- ❑ **Motivational Interviewing**

- ❑ **Non-Verbal Communication**

- ❑ **Reflection**

- ❑ **Group Facilitation**

- ❑ **How Adults Learn**

- ❑ **Adult Learning Theories**

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CHW Core Competencies: Interpersonal Skills

- ❑ **Building Trust**

- ❑ **Building Relationships and Conflict Resolution**

- ❑ **Responding to Beliefs, Values, Cultures, Languages**

- ❑ **Setting Personal and Professional Boundaries**

- ❑ **Patient's Bill of Rights**

- ❑ **HIPAA Confidentiality**

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CHW Core Competencies: Group Facilitation

- ❑ **Group Facilitation vs Teaching**
- ❑ **Problem Solving Skills**
- ❑ **Networking**
- ❑ **Service Navigation**
- ❑ **Capacity Building Skills**
- ❑ **Care Coordination**

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CHW Core Competencies: Motivational Interviewing

- ❑ **Express Empathy**

- ❑ **Develop Discrepancy**

- ❑ **Avoid Arguments**

- ❑ **Support Self-Efficacy**

To Optimize Training, We Recommend

The Motivational Interviewing Module

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Advocacy

- ❑ **Health Systems Navigation**
- ❑ **Community Outreach**
- ❑ **Identify and Work with Community Resource Groups**
- ❑ **Coping and Other Strategies for Managing Stress**
- ❑ **Peer Support and Coaching**
- ❑ **Be knowledgeable about the work of Advocacy Groups**

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Knowledge Base

- ❑ **Acquire specific organizational required skills**
- ❑ **Goal Setting (SMART)**
- ❑ **Time Management**
- ❑ **Accountabilities**
- ❑ **Reporting and Follow-up**
- ❑ **Knowledge of Community Resources**
- ❑ **Knowledge of Community Support Systems**

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Thank You

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