

CHW RESOURCE CENTER



APPRENTICESHIP PROGRAM

Community Health Worker (CHW)

CHW: Community Health Worker



These workers participate in nonclinical services to enhance the health and well-being of their communities

Requires You to

BE COACHABLE?

- ☐ Being Coachable: is Important for Success
- ☐ This is a Commonly Overlooked Factor
- ☐ in Workforce Development

Being Coachable: Benefits

- □ Gains in Leadership is a natural byproduct
- With a coachable mindset we are open to constructive feed-back
- A commitment to honest self-reflection
- Can open doors to unlock your potential

CHW MISSION & VISION

Universal

Values

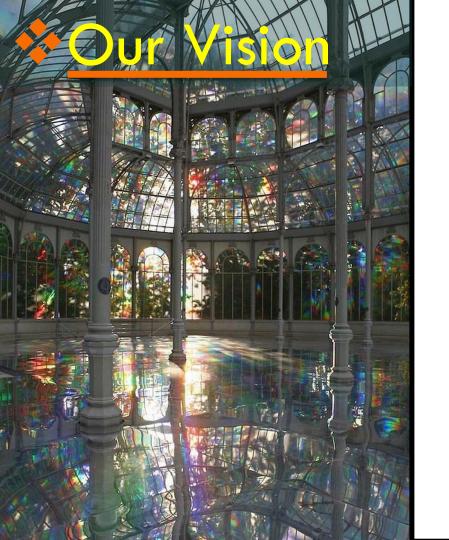
For

Health &

Wellness



No One Is Left Behind





INSPIRATION



* A Window Of Opportunity Yes! Health & Wellness: Lets **Fight Childhood Obesity in your** Community!





Outreach Coordinator

- Prepares and distributes education materials and present at community events
- Facilitate group discussions and decision making in ways that engage and motivate learners
- Use audiovisual materials and equipment to enhance teaching

Required Skills

Communication Skills: 1

- Understand basic principles of verbal and non-verbal communication
- Listen actively, communicate with empathy and gather information in a respectful manner
- Use language confidently and appropriately
- Give information to clients and groups in a clear and concise way



Communication Skills: 2

- Identify barriers to communication
- Speak and write in client's preferred language and at appropriate literacy level
- Document activities and services and prepare written documentation

Data Skills

- Collect data and provide feedback to health and human services agencies, funding sources, and communitybased organizations
- Gather information in a respectful manner
- Assist in interpreting and/or translating health information



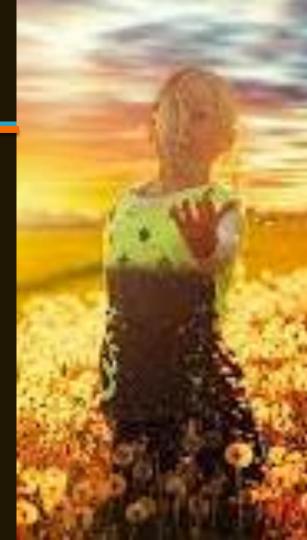


Interpersonal Skills: 1

- Represent others, their needs, and needs of the community
- Be sensitive, honest, respectful, and empathetic
- Establish relationships, and assist in individual and group conflict resolution
- Understand basic principles of culture,
 cultural competency, and cultural humility

Interpersonal Skills: 2

- Recognize and appropriately respond to the beliefs, values, cultures, and languages of the populations served
- Set personal and professional boundaries
- Provide informal counseling
- Use interviewing techniques (e.g. motivational interviewing)
- Work as a team member





Confidentiality Requirement

- Act within ethical responsibilities as set forth in Rules regarding Training and Certification of
- CHWs, Section §146.7. Professional and Ethical Standards
- http://www.dshs.texas.gov/mch/chw/progrule.aspx
- Maintain confidentiality of client information and act within the Health Insurance Portability and Accountability Act (HIPAA) requirements

Service Coordinator Skills

- Model behavior change
- Ability to network
- Identify and access resources and maintain a current resource inventory
- Support improved access to resources
- Conduct outreach to encourage participation in health events



Sign Up: Learn More About Our CHW Training Program

IPDC's Training & Learning: Center



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- □ Phone: Office: 818-714-2022;
- □ Web: www.chwResourceCenter.org

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