

Community Health Worker (CHW) Training Orientation

Community Health Worker (CHW) Training Overview

Community Health Worker Training Modules Overview - Powerpoint

Community Health Worker - Knowledge Pre-Assessment and Evaluation

Community Health Worker Introduction

→ What is a Community Health Worker?

→→ Overview of a Community Health Worker and Training Objectives

→→ Community Health Worker Training Manual Table of Contents

→ CHW Duties and Responsibilities

→→ Overview of Responsibilities and Core Competencies

→→ Understanding CHW Duties and Responsibilities

→→ Community Health Worker and Peer Navigator Guidelines

→→ Enrollment CHW

→→ Understanding the Structure of the CHW Program

→ Community Health Worker Competency Check

→→ CHW Practice and Scenarios

→→ CHW Introduction: Knowledge Assessment

→→ CHW Introduction Homework

## CHW and Core Competencies In Practice

→ Section 1: Communication

→→ Section 1A: Communication and Public Speaking

→→ Section 1B: Types of Communication

→→ Section 1C: Practicing Effective Communication -  
Communication Skills and Strategies

→→ Section 1D: Reflective Listening

→→ Section 1E: Communication and Customer Service for  
CHW

→→ Section 1F: Barriers to Communication - How to  
Resolve Conflicts and Problems

→→ Section 1G: Learn How to Write Smart Learning  
Objectives

→→ CHW Section 1: Homework Assignment

→→ Section 1: Knowledge Assessment

→ Section 2: Motivational Interviewing

→→ Section 2A: Motivational Interviewing

→→ Section 2AA: Stages of Change Model

→→ Journal Post Knowledge Check

→→ Section 2B: Motivational Interview Training and Practice

→→ Section 2C: Practicing Facilitating Techniques - Dealing with Resistance

→→ CHW Section 2: Homework Assignment

→→ Section 2: Knowledge Assessment

→ Checkpoint Core Competencies Exercise

→ Section 3: Group Facilitation

→→ Section 3A: Principles of Adult Non-Formal Education

→→ Section 3B: Learning and Managing Different Group Dynamics

→→ Section 3C: Dealing with Diverse Personalities and Challenges

→→ Personal Safety, Boundaries, and Limitations

→→ CHW Section 3: Homework Assignment

→→ Section 3: Knowledge Assessment

→ Section 4: Interpersonal Skills

→→ Section 4A: Improve Ability to Provide Feedback and Enhance Personal Relations

→→ Section 4B: Keys to Effective Relationships

→→ Understanding and Developing Emotional Intelligence

→→ Section 4C: Building Trust as a CHW

→→ Section 4D: Adherence to Ethical Code of Conduct

→→ CHW Section 4: Homework Assignment

→→ Section 4: Knowledge Assessment

→ Core Competencies Knowledge Assessment

## CHW Responsibilities in Practice

→ Understanding Adult Learning Theory

→→ Pedagogy VS Andragogy

→→ Adult Learning Principles

→→ Learning as an adult - Practical Applications

→→ Teaching Adults through Application

→→ Adult Learning Strategies & Toolkit

→→ Homework

→ Organizational Skills

→→ Time Management

→→ Organization Strategies

→→ General Strategies for Effective Time Management

→→ Data Collection

→→ Homework (Prioritization Matrix Creation)

→ Education and Facilitation Skills

→→ Understanding the Framework for Public Health

→→ Identifying Implicit Bias

→→ Mapping Community-Based Services

→→ Insurance Enrollment Overview

→→ Ensuring Patient Safety

→→ Avoiding Burnout: Strategies for Self-Care

→→ Homework (Case Study)

→ Advocacy Skills

→→ How to Advocate for your Community

→→ Service Coordination and Navigation

→→ Developing Healthy Lifestyles

→→ Cultural Competency

→→ Peer Support

→→ Facilitation of Resources

→→ Homework

→ Outreach

→→ COVID-19 and Vaccination Uptake Among High Risk Populations

→→ Emergency Services

→→ Working with Individuals with Housing & Food Insecurity

→→ Homework

→ Screening for Unmet Needs

→→ Unmet Needs Overview

→→ Social Determinants of Health and Engaging Patients

→→ Screening Toolkit for Unmet Needs

→ Individual and Community Assessment

→→ Individual Employment Assessment

→→ Using S.M.A.R.T learning objectives to perform community assessment

→→ How to Record Data

→→ Homework

CHW Education Tools and Reporting

→ Health Education Techniques

→→ Health Techniques

→→ Teach Back

→→ Emergency Preparedness

→→ Overview HIPAA

→ Promotor Ethics

→→ Reflect and Discuss the Promotor Ethics

→→ PHI

→→ Ethics Knowledge Check

→ Drafting Reports

→→ How to write SOAP Notes

→→ How to Write Healthcare Notes

→→ How to report Misconduct and Other Issues w/  
Participants

Post Assessment